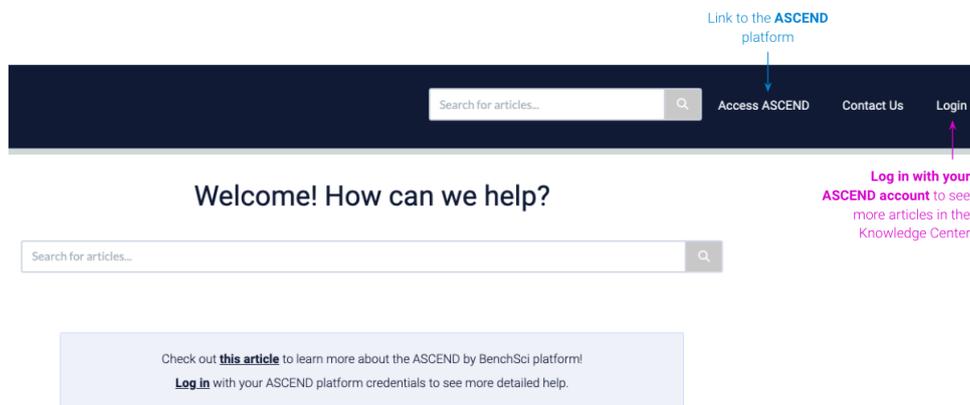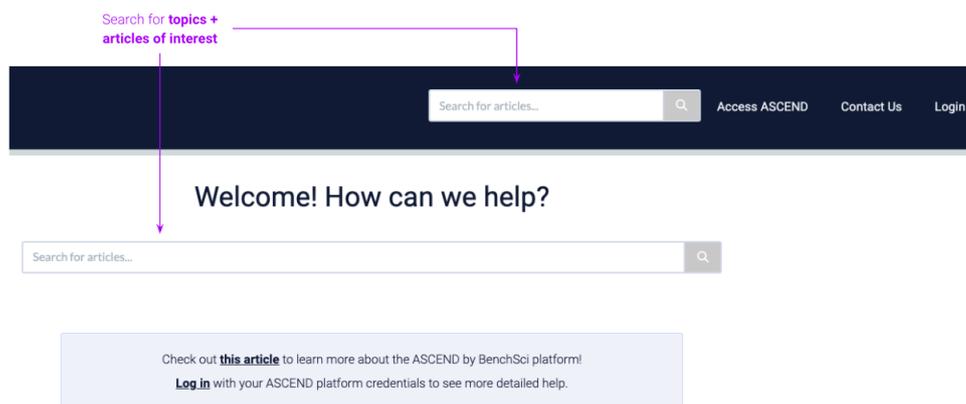# How to navigate the ASCEND Knowledge Center

Last Modified on 18/02/2026 4:34 am EST

The **Knowledge Center** helps you get the most out of your experience with the **ASCEND platform**. Here, you will find a collection of comprehensive how-to guides, answers to FAQs about our features, data, and tips on effectively performing searches with ASCEND.

Some articles require login to view to ensure users see content relevant to your company and which *application's data* your company has access to. Click **Login** at the top to view articles relevant to your company. Click **Access ASCEND** to open the platform in a new tab.

Explore the different categories to find articles and topics of interest to you. You can search for keywords in the **search bar** at the top of the page.

Here are the article categories and what articles you can find in each of them:

Creating and accessing your ASCEND account — **Account Basics**

Having Technical Trouble? — **Troubleshooting tips** for technical issues

Organization-**specific resources***
Access to the toolkit will depend on if it's available for your organization — **[Organization] Scientist Toolkit**

Platform Updates — **Quarterly + feature updates** to the ASCEND platform

General info about our **database and interface** — **Platform Fundamentals**

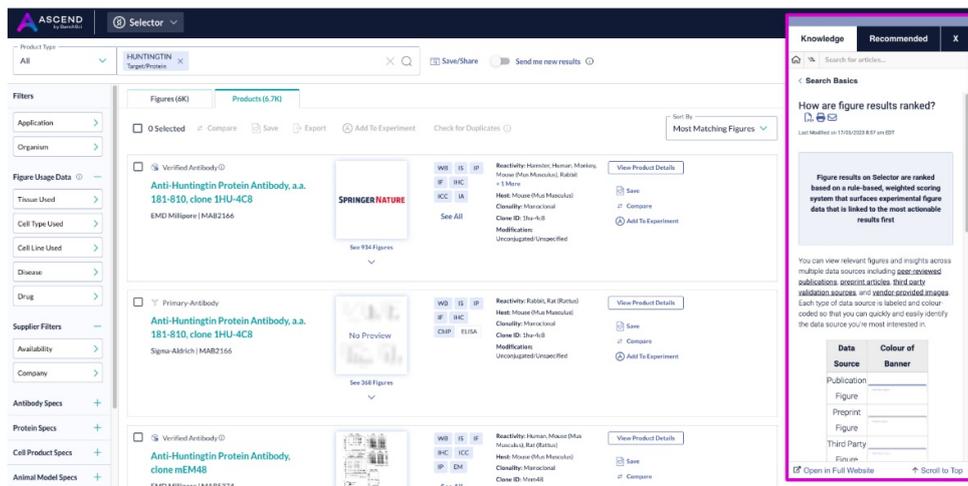**Tutorials** — **Step-by-step + video guides** on how to use ASCEND

Quick-start guides on each application within the ASCEND platform* — **Selector**, **Navigator**, **Architect**, **Defender**

Access to these applications will depend on what is available for your organization

You can also access these resources while in the platform through the in-app widget. Read more about it in our other article on the **Knowledge Center widget**!

If you have any questions, please reach out to us at support@benchsci.com!